

Voyager



Mid-Office

The software solution to automate and simplify your Recruitment Agency's pay and billing processes



Take the hassle out of Pay and Bill

The gap between Recruiters and Finance teams can be huge. They are not often in the same building, let alone the same room. Is it any wonder that they often clash and get it wrong?

It's the reason why we built Mid-Office.

Mid-Office pulls together Recruiting and Finance/Back-Office teams. By using one platform, mistakes, duplication, data-entry and delays are eliminated.



[Request a Mid-Office demonstration](#)


11 Reasons why Businesses using Mid-Office are more efficient:

- ✦ Temp, Contract & Perm placements are automatically verified
- ✦ All past, current and future bookings are kept in one place
- ✦ Bespoke sales invoices can be created
- ✦ Purchase order and Self-Bill processes are automated
- ✦ Real-time visibility on your profit, margins, sales daybook and credits
- ✦ Customisable commission statements for Recruiters
- ✦ Complete timesheet entry, validation and authorisation in seconds
- ✦ Optional timesheet portal
- ✦ Bespoke integration to Client Portals available
- ✦ Centralised – super fresh KPI dashboards
- ✦ Suitable for all worker types: PAYE, LTD, CIS, Umbrella, Self-Billing Contractors (including IR35)

7 Reasons our Users love Mid-Office:

- ✦ Missing timesheets – centrally chased
- ✦ Reduced back and forth between the Recruiters and the Back-Office staff
- ✦ Improved accuracy - “Right first time”
- ✦ Missing data spotted immediately – like NI numbers on PAYE placements
- ✦ Entire Pay and Bill process simplified
- ✦ Invoices get paid quicker – they’re right first time
- ✦ Workflow Wizards eliminate the need for an Accountant to process timesheets and raise sales invoices






Recruiters love Mid-Office

I just focus on making placements. Mid-Office is populated when I've confirmed a placement and I'm alerted to any missing information.




Finance teams love Mid-Office

With Mid-Office, we're able to focus on raising sales invoices, updating accounts, credit control and management accounts.



Business owners love Mid-Office

It's easier to raise funds and sell a Recruitment company when the Back-Office is in good shape.



Clients can't dispute a sales invoice when it includes an embedded copy of their signed timesheet.

Excellent Trustpilot reviews

★★★★★ Verified

Great Service

Fast responses with accurate details

I wish all support teams were this good !

Laurie
1 review

Phillip. J. Hughes
3 reviews

★★★★★ Verified

Always a pleasure to work with these...

★★★★★ Verified

Always a pleasure to work with these people.

PERFECT

Quick Response and the Issue was sorted

Lesley
1 review

Leanne
1 review

★★★★★ Verified

Excellent service.

Always great customer service and quick...

Always great customer service and quick to resolve any issues

Sabrina
1 review

★★★★★ Verified

Great system

Great system. Easy to use.

Kelly
2 reviews

★★★★★ Verified

Excellent Product & Service

Excellent company from start to finish. The product is great and versatile to suit all sectors. What sets this company apart is the level of customer service provided.

Melanie
1 review

★★★★★ Verified

Excellent system

Excellent system, consistently changing with the world and adapting to new ways of working. Very helpful staff nothing is too much trouble. Very supportive company, its the perfect system.

Leon
1 review

★★★★★ Verified

Great product, great support

Accurate and prompt service. Friendly staff. Great product. Keep it up at Ikiru.
Leon

Adam
1 review

★★★★★ Verified

Great service

Fast, friendly service.

Jane
2 reviews

★★★★★ Verified

Impeccable!

Impeccable!

Gabriela
1 review

★★★★★ Verified

The team is outstanding

The team is outstanding, working together as one.

Gonzo38
2 reviews

★★★★★ Verified

Service done well

Very proactive and supportive with their customers, recommend 🙌


Peter
1 review

★★★★★ Verified

5 days ago

Great technical support

Great technical support, got an answer to my problem within 30 minutes of sending it.

A photograph of three business professionals in a meeting. A woman on the right is smiling and holding a blue marker, pointing towards a whiteboard. A man in the middle is looking at her, and a woman on the left is taking notes on a notepad. The background shows a window with a view of a city.

Find out how Voyager
Mid-Office can help
your Recruiting and
Finance teams:

hello@ikirupeople.com


www.voyagersoftware.com


UK: 0800 008 6262

Europe: +44 (0)1256 845 000

Australia: +61 (0) 2 8322 8111






IKIRU
PEOPLE
INTRODUCTION

WHO WE ARE

- Part of Dillistone Group Plc, global leader in the supply of technology solutions and services to recruitment, staffing and executive search businesses, as well as corporate HR teams around the world.
- Behind some of the best-known brands in the recruitment technology market.
- Team of more than 100 people spans three continents, offering exceptional service and 24/5 support to clients around the globe.



30
years history



18,000
recruiters



70
countries



50,000
tests/month

WHAT WE DO

Voyager 

Easy-to-use, innovative, all-in-one recruitment software that streamlines recruitment processes and automates mundane admin tasks, making businesses more efficient, customer-centric and competitive.

isv.online

Market leader in online skills testing and training, working with consultancies and employers to help them secure and retain the best talent. ISV gets the recruitment process right by avoiding bad hires and improving onboarding.

 FileFinder

Leading cloud executive search software used by thousands of executive search recruiters globally. Easy-to-use yet feature-rich management app designed specifically for executive search and headhunting.

 Talentis
.GLOBAL

Talentis is the next generation candidate sourcing tool. Its proprietary Talentis TalentGraph takes advantage of AI and big data technology to allow executive recruiters to track and engage with potential candidates across the web.

 GATEDTALENT

The private network designed to allow senior executives from more than 100 countries to share their information, achievements and aspirations with executive search firm, all while supporting GDPR compliance.

Voyager Infinity is fully integrated with ISV.Online Skills Testing

FileFinder SaaS clients benefit from no-cost access to Talentis and senior level candidates who are GatedTalent members



We are Ikiru People

(Teambuilding event, February 2020)

IKIRU PEOPLE