

Book Demo

CASE STUDY



INFINITY SaaS



"With 25 years in Healthcare Recruitment I've seen most of the CRMs the market has to offer. We're experiencing a solid period of growth and so needed to work with a software partner that understood our industry, our unique way of working but more importantly supported our remote workforce."

On the selection process...

"Voyager's consultative approach ensured Management and Recruiters alike had their concerns and frustrations addressed ahead of placing an order. We conducted a number of demonstrations and spoke with references in addition to researching the company behind the product and website. After much research we opted for the Cloud deployment of Infinity – Infinity SaaS, a Windows App which offers us the competitive edge we were looking for."

On the service...

"The team at Voyager held our hand during the entire implementation. The dedicated Projects Team has been a highly valued resource for us, as has the 0800 Support, Online Training Clinics and some of the most patient helpdesk staff I've ever come across. It's worth mentioning that our employees are often working alone and travel extensively to meet our customers' requirements and have all been hired for their Recruitment expertise, rather than their technical knowledge. The support from Voyager has been exemplary. It feels like the partnership we lacked previously."

Objectives:

- Software to support remote working
- Fast implementation
- Easy to use, intuitive system

"Infinity SaaS offers the flexibility we need and Voyager offers the partnership we lacked previously."

> **Huw Nicholas Head of Recruitment** North 51



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